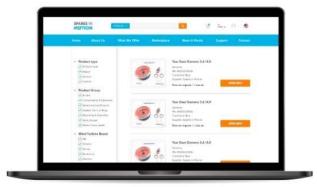
# SPARESINMOTION.COM GUIDELINE FOR SUPPLIERS

# **GUIDELINE FOR SUPPLIERS**

This document guides and ensures that Suppliers meet the Buyer's expectation in terms of quality, delivery, transparency, and other practices to establish an effective working relationship. It is important that both parts share a mutual understanding of procedures and processes.

# THE SPARES IN MOTION PLATFORM



The leading digital multi-brand platform connects demand and supply of the global wind aftermarket, matching buyers' and suppliers' spare parts needs to provide the best offer OnDemand. A full portfolio of products and services presents the widest sourcing options to support wind turbine owners and operators of several brands.

# www.sparesinmotion.com

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# 1. START SELLING YOUR PRODUCTS AND SERVICES NOW

#### 1.1. Create your account

To join and start selling spare parts in the largest digital community of the wind industry in an easy and secure way, it is necessary to register and create an account - for free. *If you already have an account, you just need to log in.* 

1. Access www.sparesinmotion.com/register and complete the form with your data

Create new account							
Create a Spares in Motion account							
Join the largest community in the Wir	nd industry and start trading spare parts in an easy and secure way.						
First name*							
Last name*							
Email*							
Password*							
	Pessword strength:						
Confirm password*	Passwords match:						
	Provide a password for the new account in both fields.						

2. Choose the Business account type and fill-in your phone number, country, and company name;

Account type*		٦
O Private		
• Business		
Company*	ACME	
Telephone number*	■ • (201) 555-0123	
Country*	Netherlands	
	Create account	

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- a. If the company does not exist in the system yet, you can create it and you automatically become the ADMIN (administrator) of this company and you will be able to manage the company profile within the system.
- b. If the company already exists in the system, you can select it by clicking on the company's name to send a membership request to the admin. The membership will appear as "pending" until the admin user of your company accepts your request.

Company*	Spares	0
	Spares in Motion - test	

## 1.2. Subscribe to a plan

1. Go to the page <u>www.sparesinmotion.com/pricing-plans</u> and select the plan that best fits your needs.

Basic	Extended	Customized
<ul> <li>Maximum number of products published: 10</li> </ul>	<ul> <li>Maximum number of products</li> <li>published: 100</li> </ul>	<ul> <li>Maximum number of products</li> <li>published: Unlimited</li> </ul>
<ul> <li>Promote your products globally</li> </ul>	<ul> <li>Promote your products globally</li> </ul>	<ul> <li>Promote your products globally</li> </ul>
<ul> <li>Onboarding with a platform specialist</li> </ul>	<ul> <li>Onboarding with a platform specialist</li> </ul>	<ul> <li>Onboarding with a platform specialist</li> </ul>
<ul> <li>Translation to EN, ES, DE, and FR</li> </ul>	✓ Translation to EN, ES, DE, and FR	✓ Translation to EN, ES, DE, and FR
<ul> <li>Direct Contact with global buyers</li> </ul>	<ul> <li>Direct Contact with global buyers</li> </ul>	<ul> <li>Direct Contact with global buyers</li> </ul>
× Incorporate products listed on your website	<ul> <li>Incorporate products listed on your website</li> </ul>	<ul> <li>Incorporate products listed on your website</li> </ul>
<ul> <li>Acess enquiries for non-listed items</li> </ul>	<ul> <li>Acess enquiries for non-listed items</li> </ul>	<ul> <li>Acess enquiries for non-listed items</li> </ul>
<ul> <li>Receive relevant data to improve your listings</li> </ul>	<ul> <li>Receive relevant data to improve your listings</li> </ul>	<ul> <li>Receive relevant data to improve your listings</li> </ul>
€149 / Month	€299/Month	Customized plan value
Join now	Join now	Join now



2. Fill in the questionnaire that is shown and click the "**Send**" button. A member of the Spares in Motion team will contact you to set up and activate your Seller's account.

Seller questionnaire	
Thank you for your interest in subscribing to our Customized Plan.	
To activate your seller's account, we need some more details.	
Currency for billing*	
C Euro	
O British Pound	
🔿 US Dollar	
What type of products do you want to publish?*	
Parts	
Repairs	
Service	
Turbine	
If possible, please specify the types of products	
	11
	110
What is your main goal using this platform?	
Discover new buyers for my products	
Get more requests for my products	
Sell non-moving/slow-moving stock	
Other	
	Send
L	~



### 1.3. Know your workspace

1. On the right top of the page header, click on the profile icon > "**My account**" to access your workspace [Your workspace is an area where you can see and edit your information, check, and update your RFQs, manage your products, and control your orders and invoices].

SPARES		Products V		٩	Ħ	My RFQs ✔	9	User Name	
Home	About Us	What	We Offer	Marketplace	· <	My account	$\sum$	pport	Contact
					_	Log out			
						Create account			

2. The lateral menu on your left will help you to easily visualize all the boards available in your workspace:

<ul> <li>My account</li> </ul>	See and edit dashboard, account details, address book, interests, payment
<ul> <li>My RFQs</li> </ul>	See and edit your RFQs status and update them
<ul> <li>My Company</li> </ul>	See company details, products, and members. Editable for ADMIN users.
<ul> <li>My subscription</li> </ul>	See and edit subscription information and invoices
<ul> <li>My products</li> </ul>	Add, edit, publish and unpublish products and services at any time
∽ My product orders	See and edit your purchases and sales orders
<ul> <li>My product invoices</li> </ul>	See and edit your purchases sales invoices



## 1.4. Creating and managing a (new) company profile

Once you created a new company when selecting a business account, you will be able to manage the company profile in your workspace.

#### 1.4.1. See and edit your company details

- 1. Access your workspace;
- On the lateral menu, click on "My company" > "Edit details" to start adding or editing your company basic information. By adding detailed information about your company, you will generate more confidence within the platform's community, resulting in more business.
  - a. Description of your company;
  - b. Attachments (any documentation you find important to publish);
  - c. Company avatar (logo);
  - d. Contact Information (address, phone number, general email, and website);
  - e. Click on "Save" to keep your changes.

#### 1.4.2. See and edit members of your company

- 1. Access your workspace;
- 2. On the lateral menu, click on "**My company**" > "**Member**" to see and edit the table containing the members linked to your company. As an Admin, you are allowed to remove or edit members accesses.

CME memb	JCI 2					
Name	•	Roles	Updated 🔻	Joined 🔻		
			04/40/0000	04/40/2022	Edit member	
marcellateste me	110	• Admin	01/18/2023	01/18/2023	Remove memb	er .
SIM teste			01/18/2023	01/18/2023	View member	ŀ

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### 1.4.1. See, accept, or refuse pending members requests

When a new user selects your company when creating an account, you will need to confirm that he can become a member. To do so, follow these steps:

- 1. Access your workspace;
- On the lateral menu, click on "My company" > "Membership requests" to see member waiting for your approval;
- 3. You can approve or reject the membership
  - a. Before completing the approval, you have the possibility to assign the pending member as administrator, if necessary

<i>CME</i> pending members		
Details	Requested on	Operations
SIM teste marketing@sparesinmotion.com United States	01/18/2023	Approve membership
		Reject membership

Are you sure you want to approve a request for <i>SIM teste</i> ?	
Roles Admin	
These roles will be assigned to user when membership request is approved	
Approve	Cancel



# 2. UPLOADING YOUR PRODUCTS AND SERVICES

#### 2.1. Uploading a product

- 1. Login to your account to access your workspace;
- 2. On the lateral menu, click on "My products", if you want to add a part, repair, service, or turbine;
- 3. Click on **"+Add Part**" to start adding the product information that will be available to the buyers.

<ul> <li>My account</li> </ul>	My Parts				
<ul> <li>My RFQs</li> </ul>	+ Add Part				
<ul> <li>My products</li> </ul>					
Parts					Filter
Repairs					
Services	SKU	Title	Price	Status	Edit
	No products available.				
Turbines					

Basic information per item is required (the more information available, the easier and faster it will be to negotiate and close deals).

#### 2.2. Uploading multiple products

- 1. Login to your account to access your workspace;
- 2. On the lateral menu, click on "My products" if you want to add a part, repair, service, or turbine;
- 3. Click on "+Add in bulk" to go to the "Add multiple Part/Repair/Service/Turbine" page.

<ul> <li>My account</li> </ul>	My pa	rts					ᅇ
<ul> <li>My RFQs</li> </ul>							
<ul> <li>My Company</li> </ul>	+ A	dd in bulk + Ad	d part				
<ul> <li>My subscription</li> </ul>	Publis	h product		~	Apply	to selected ite	ems
<ul> <li>My products</li> </ul>							
Parts		SKU	Title	•	Price	Status 🔻	Edit
Repairs		EXACT-A9B00087051	HYDRAULIC PUMP TRUN	NGER	\$2,464.40	Published	ø

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4. In case you don't have yet the **template** to upload the selected product, you can easily download it by clicking on the available link.

<ul> <li>My account</li> </ul>	Add multiple Part
✓ My RFQs	Upload your product data
<ul> <li>My Company</li> </ul>	File*
<ul> <li>My subscription</li> </ul>	Browse No file selected.
<ul> <li>My products</li> </ul>	Download template.
<ul> <li>My product orders</li> </ul>	Save and import Save

5. Fill in the Excel template and upload it, by clicking on "**Browse...**", selecting the correct file, and clicking the button "**Save and import**".

✓ My account	Add multiple Part
✓ My RFQs	Upload your product data
<ul> <li>My Company</li> </ul>	File*
<ul> <li>My subscription</li> </ul>	parts_template(3).xlsx Remove
<ul> <li>My products</li> </ul>	Download template.
<ul> <li>My product orders</li> </ul>	Save and import Save
<ul> <li>My product invoices</li> </ul>	



## 3. MANAGING YOUR PRODUCTS AND SERVICES, ORDERS, AND INVOICES

#### 3.1. Managing your uploaded products

1. In "My account" access your workspace;

.. . .

- 2. On the lateral menu, in "**My products**", you are able to manage (edit, publish, and unpublish) your products;
- 3. Use the filter bar to search for products by SKU, title, and price;
- 4. You can select more than one item, by ticking the checkboxes and use the drop-down list above the table to complete the action ("**Publish"** or "**Unpublish"**) and "**Apply to selected items**";

. .

5. By clicking on the "**Title**" of each product, you are sent to your product page;

....

6. By clicking on the editor icon, you can edit your product info	rmation	C	5
---	---------	---	---

My Pa	rts				
+ Ad	ld Part				
				F	lter
Publish	n product 🗸 🖌	pply to selected items			
			_		
	SKU	Title 🔻	Price	Status 🔻	Edit
	EXACT-109057	FILTER ELEMENT PA9501301- VW B27/27	€50.00	Published	ß
	EXACT-A9B00026103	Filter Element PA9501301-VW B27/27	€55.00	Unpublished	ß
	EXACT- 5717.000.0584.AM1 REF	YAW GEAR RIGHT COMER	€1,900.00	Published	C
	EXACT- 5718 850 0511 AM1	PLANETARY GEARBOX PG3504PR, yaw gear for SWT 3.6	€5,000.00	Unpublished	ß

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# 4. MANAGING YOUR RFQS (REQUEST FOR QUOTATION)

## 4.1. When a buyer sends you a RFQs or a message

When a buyer requests a quotation for your products or sends a message, you receive:

1. A message in your registered email;

SPARE:		Products 🗸 Search	٩	Ξ	My RFQs <b>∨</b>	User Nome	-
Home	About Us	What We Offer	Marketplace	RFQs (as bu	iyer)	Support	Contact
				RFQs (as se	ller)		

## 4.2. View and check your RFQ status

- 1. In your workspace lateral menu, click on "My RFQs" > "RFQs (as seller)
- 2. Use the Filter and Sort feature, on the right top of the area, to optimize what you see:
  - a. Choose the status of the RFQs and/or sort results by Date, Quote number, and Title;
  - a. Select the RFQ you want to manage by clicking on the correspondent card.

<ul> <li>My account</li> </ul>	Buyer RFQs		(*	
∧ My RFQs			Filter & sort	×
RFQs (as buyer)	Do you have storage solutions for the wind	Repair Service for All Hub Co	Status	
RFQs (as seller)	sector?	for Wind Turbines	- Any -	~
	Price: On request	Partnumber: n/a	Sort by	
<ul> <li>My Company</li> </ul>	Seller: Spares in Motion	Price: On request	Date (newest to oldest)	~
	Quote number: 20893	Expected lead time: Request		
<ul> <li>My products</li> </ul>	Status: Open	Seller: Spares in Motion	Apply Clo	ose
	Updated: 23 November 2022	Quote number: 20891		
<ul> <li>My product orders</li> </ul>		Status: Open		
		Updated: 23 November 2022		
<ul> <li>My product invoices</li> </ul>				
,	Send Quote No Bid	Send Quote	No Bid	

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## 4.3. Managing your RFQs

1. Access the "RFQ page" related to the card selected previously;

<i>Edit Request for Quotation</i> #20893 Do you have storage solutions for the wind sector?	
Details and Messages Edit RFQ	

- 2. On the "**RFQ page**" > "**Edit RFQ**" page, you can:
  - a. See "Buyer details";
  - b. Complete "Offer Information";
  - c. Complete "Shipping details".

Offer information				
Quoted quantity:				
Unit price:			EUR	~
	Format: 9.99			
Lead time:	- None -			~
Attachment (offer):	Choose File	No file chosen		
	One file only. 512 MB limit. Allowed types: pdf zip jpg jp	beg gif png txt odt ods xls xlsx doc docx.		
Additional information:				
hipping details				
uyer requests to include ship lease contact the supplier via	Message Center to arrange sh	ipping instructions.		
Buyer requests to include ship Please contact the supplier via Shipping Address: test, test, Madrid, N	Message Center to arrange sh	ipping instructions.	EUR	
Buyer requests to include ship Please contact the supplier via Shipping Address: test, test, Madrid, N	Message Center to arrange sh	ipping instructions.	EUR Leave empty if cost are unknow. Buy will be calculated after the parts are of	er will be informed that shipping cost
Buyer requests to include ship Please contact the supplier via Shipping Address: test, test, Madrid, N Shipping costs	Message Center to arrange sh	ipping instructions.	Leave empty if cost are unknow. Buye	er will be informed that shipping cost
Shipping details Buyer requests to include ship Please contact the supplier via Shipping Address: test, test, Madrid, N Shipping costs	Message Center to arrange sh	ipping instructions.	Leave empty if cost are unknow. Buye	er will be informed that shipping cost

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- 3. After filling the required fields with the necessary information, you can click one of the following buttons:
  - a. "Save without sending" the information inserted will be saved but not sent to the buyer.
  - b. "Send Quote" the buyer will receive your answer to proceed with the negotiation.
  - c. "**No bid**" if you decide not to quote the RFQ will be closed, and the buyer will receive an email indicating you cannot quote the product.
  - d. "Manage externally" the RFQ will be closed, and the buyer will receive an email indicating you will proceed the negotiation outside of the platform. Use this option whenever you continue the negotiation outside of the platform, so that both you and the buyer know that the RFQ is not open and pending reply.
- 4. On the "**RFQ page**" > "**Details and Messages**" page you can:



- a. See "Product details", "Quote details" and "Shipping details";
- b. Message the buyer directly via the "Message centre".

	Sen	d Quote No Bid	
$\langle$	Message cent	ter	
	٩	B I   = ⊲   :: ;:	
		▶ Attachments	
			Send message

#### Spares in Motion wishes you a great experience with the platform!

If you have any doubt or want to report an issue, contact us at support@sparesinmotion.com

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